

INFORMATION BULLETIN

April 1, 2010

Hearing Aid Manufacturers

2010-24

Hello,

Payment Issues

It has recently come to our attention that a number of Hearing Aid Manufacturers' invoices from May 2009 to December 2009 have not been processed by our new system. We are in the process of expediting the payment of these backlogged invoices. In some cases, we will **include the shipping fee with the cost of the hearing aids** in order to speed up our ability to process the invoices.

We apologize for the delay and have made the payment of these invoices a high priority. You can anticipate payment in the near future for the backlogged invoices.

WorkSafe Update

We would also like to inform you that the Hearing Aid Manufacturers Network, as well as the Hearing Aid Service Provider network, is now managed by Diana MacKay. Some of you may remember Diana from past years. Sharon Cameron is the temporary Quality Assurance Supervisor until an Audiologist can be recruited.

For questions related to invoices, please call Payment Services at 604-276-3085 or 1-888-422-2228 or Neeta Dardi, Payment Officer at 232-7165.

Please contact us if you have any questions.



Save the Date - June 4, 2010. See you all at the 6th Annual Health Care Provider Conference. Visit www.healthcareproviderconference.com for details.