

INFORMATION BULLETIN

Hearing Aid Service Providers

June 2, 2010

Updated Worker Travel Reimbursement Process

#2010- 34

Please see the updated information regarding the worker travel reimbursement process.

A bulletin was sent to the Hearing Aid Service Providers in January of 2010 regarding the new reimbursement process for worker travel. At that time, we informed you that worker should no longer submit the Worker Travel Reimbursement forms; instead they should call WorkSafeBC to report travel expenses. Since then, another option has been provided to facilitate the travel reimbursement process for workers with hearing loss.

Similar to the previous process, a worker may complete and fax a form to the Hearing Loss department fax line 604-279-7490. The Hearing Aid Service Provider may choose to assist in completing and faxing the form to WorkSafeBC if requested by the worker.

The Hearing Aid Service Providers will be mailed copies of the **“Hearing Loss Worker Travel –Mileage”** Form in mid June. Once this supply is finished, you can make additional copies of the form as required or call the WorkSafeBC Call Centre. A copy of the form will be sent with this communication to use while waiting for the supply of the forms.

Call Centre Number: 604 231-8888 or toll free at 1 888 967 5377

Workers may only claim travel if there are no providers within 48 km of the worker's home. This situation is not anticipated to occur in the Lower Mainland, or the Fraser Valley. Consequently, providers in these areas will not receive any forms.

The worker will need to provide you with the distance traveled for the appointment in order to complete the form. Please note that the form should be faxed only to the number on the form. This is not the same number as other communications.

Workers may still choose to call the Toll Free number listed below to submit their travel expenses.

Toll free: 1-888-967-5377 local 5450

Lower mainland: 604-214-5450

As stated in our last communication, please destroy your supply of **“Worker Travel Reimbursement”** forms immediately as WorkSafeBC no longer requires them.

Please contact the Hearing Loss staff at 604-276-3340 if you have any questions.